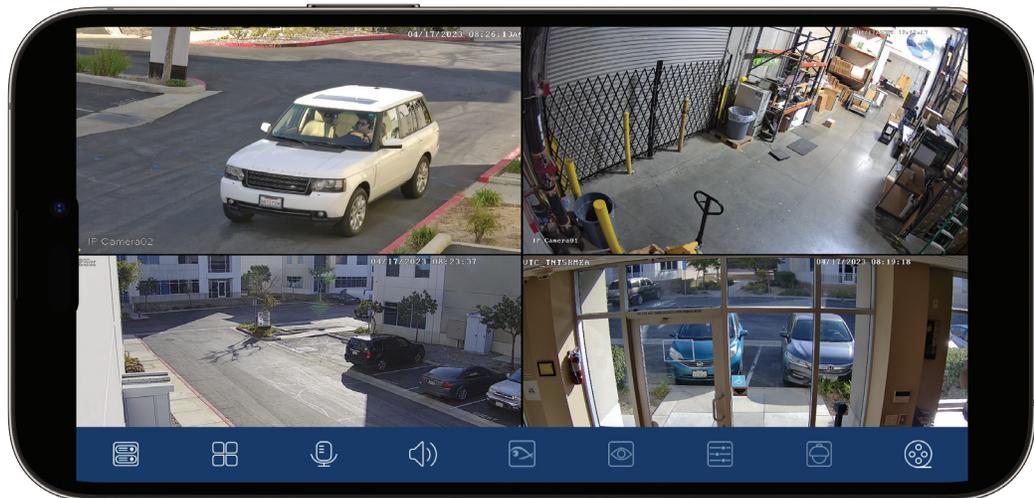




TRANSCENDENT MOBILE APP GUIDE



VITEK



PLEASE NOTE:

Complete User Guides, Software, Tools, and Updates are available online. Scan the QR Code or visit:
<http://www.vitekccv.com/Downloads>

Select the Apple App Store or Google Play (Google App Store)



Search VITEK and install the Transcendent App

VITEK Transcendent Series View

VITEK Industrial Video Products, Inc.

Remote Viewing for the VITEK Transcendent Series DVRs, NVRs, and IP Cameras.

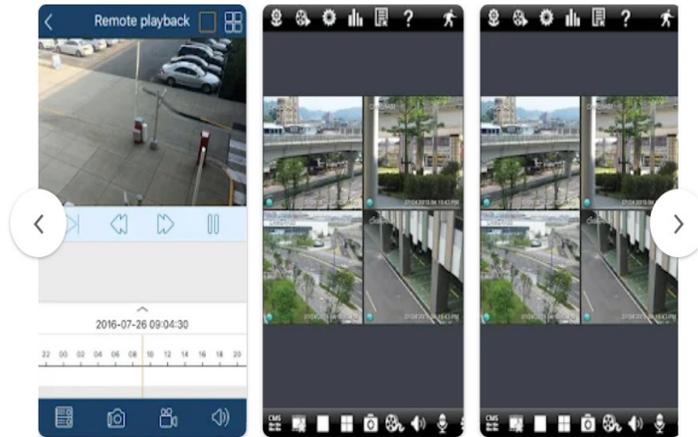


3.4★
78 reviews

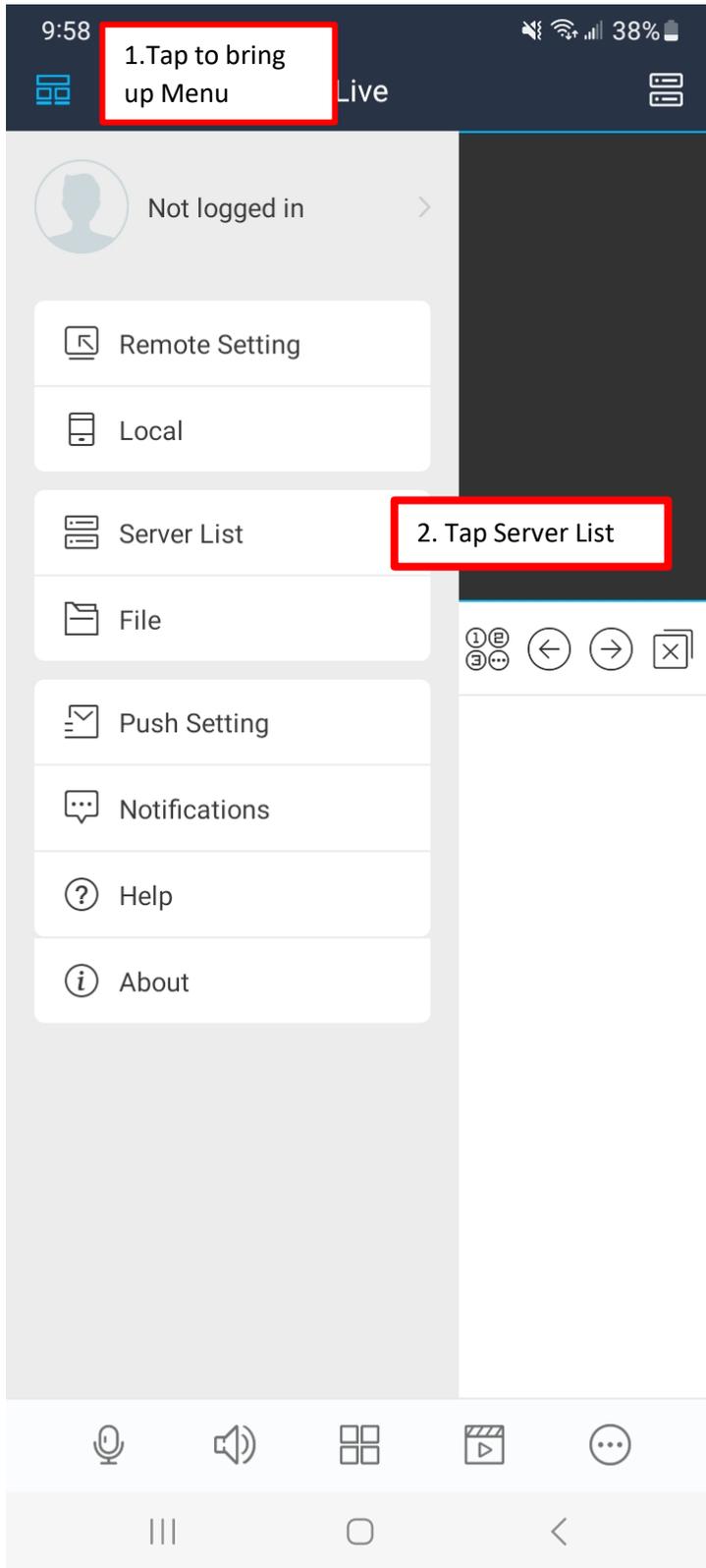
10K+
Downloads

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Everyone

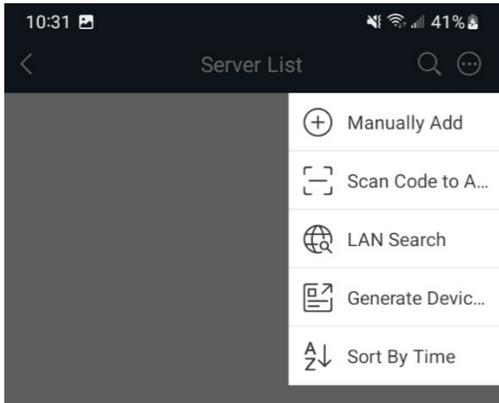
Install



Open application and on Top Left tap  and select Server List



Tap on  icon to bring up different methods to add a device



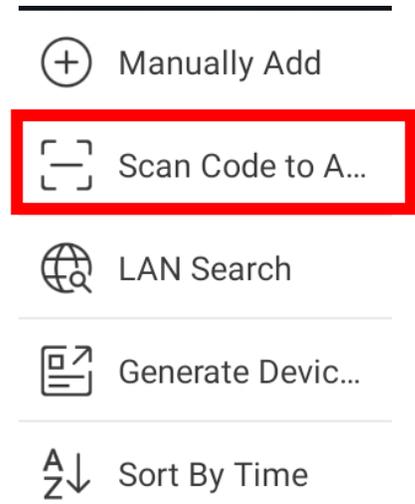
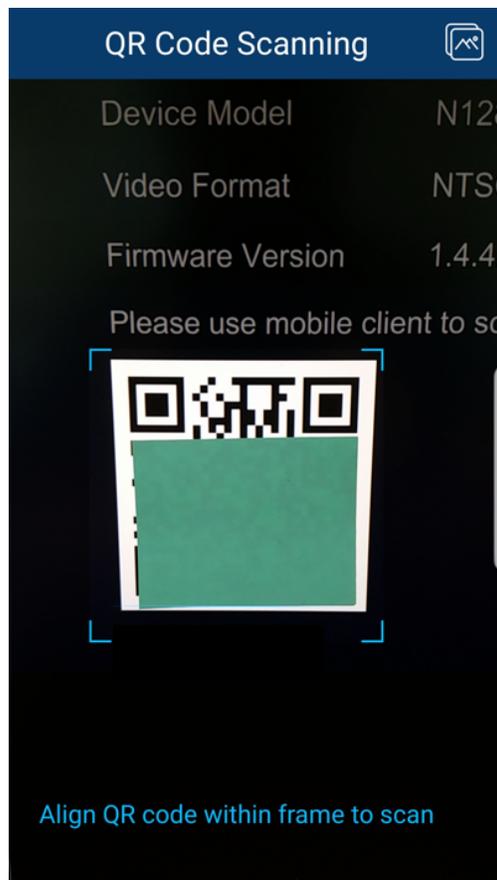
Server list Scan Code:

If you are in front of recorder and QR code (NAT) menu is open, scan code.

Tap on Scan Code to add

**Rear phone camera

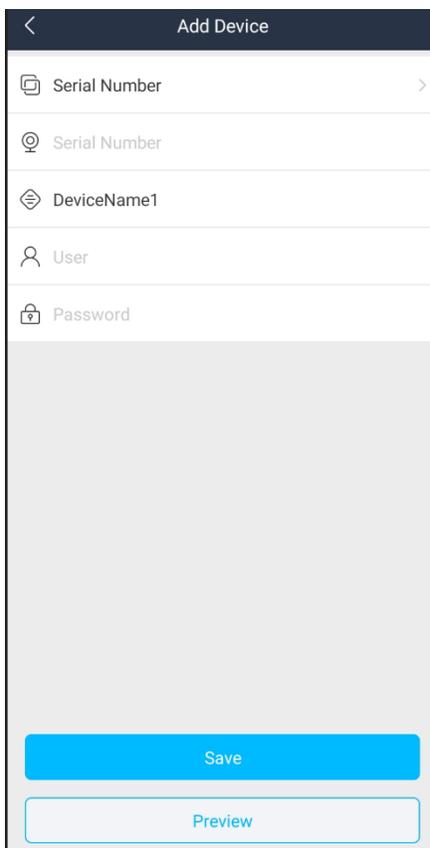
Is used to scan code**



Manually Add

If you are not in front of the device but do have the QR code (NAT) number, you can enter the information manually.

Tap on Manually Add

A screenshot of a mobile application screen titled "Add Device". The screen has a dark blue header with a back arrow and the title. Below the header, there are five input fields: "Serial Number" (with a copy icon and a right arrow), "Serial Number" (with a location pin icon), "DeviceName1" (with a double-headed arrow icon), "User" (with a person icon), and "Password" (with a lock icon). At the bottom of the screen, there are two buttons: a blue "Save" button and a light blue "Preview" button.

Serial Number Appears

Enter QR Code/NAT number **Usually starts with N...

Device Name: Can erase and enter any name to identify device

User: default admin (lower letters) or account you created

Password: default 123456 or enter password you created

Tap Save to save account or preview to connect to device.

If you don't know the QR Code/NAT but have local/ external IP address, then select IP/Domain Name

*****Port forwarding is required if entering External IP Address******

IP/domain name

IP/domain name

80

DeviceName1

User

Password

Save

Preview

If IP/Domain Name appears you are not using QR code/NAT

IP/Domain Name: enter Local/External or DDNS name.

Port: Default 80 or enter http port on network menu of device

Device Name: Erase and enter any name to identify device.

User: Default admin (lower case) or account you created

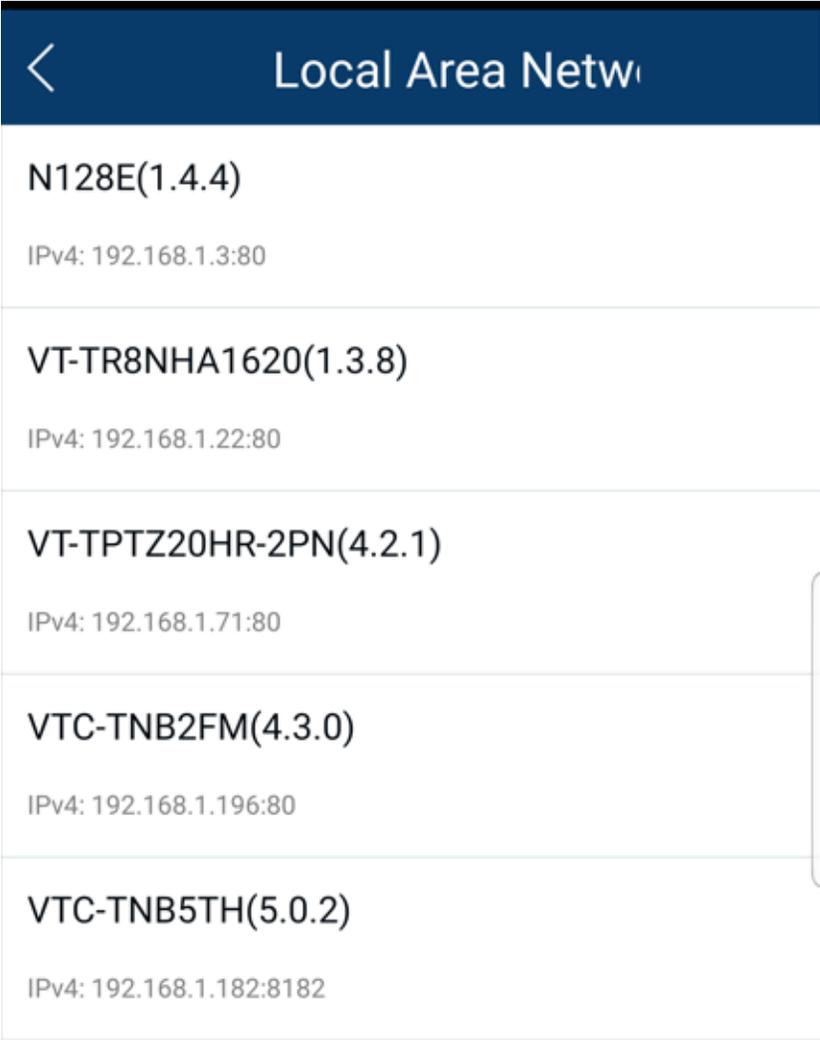
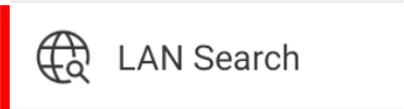
Password: default 123456 or enter password you created

Save to save account or preview to connect to device.

Local Area Network

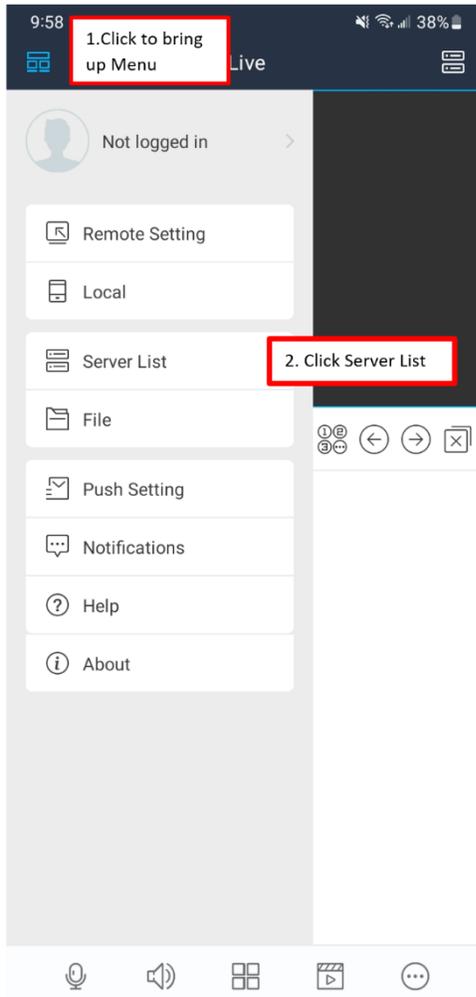
This option will scan for Transcendent devices that are on your local network along with phone.

****WiFi must be enabled on phone and on same network as devices****

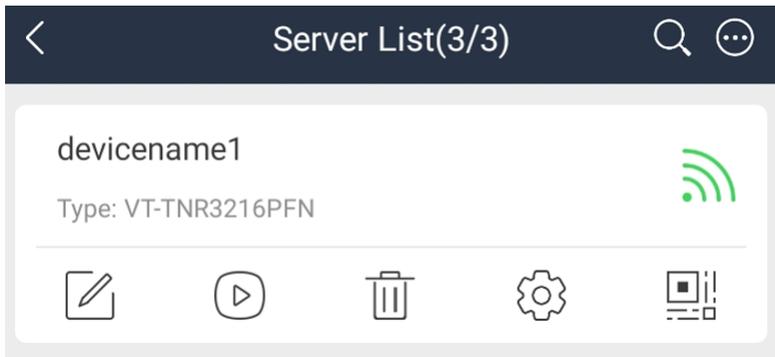


Connect to Device:

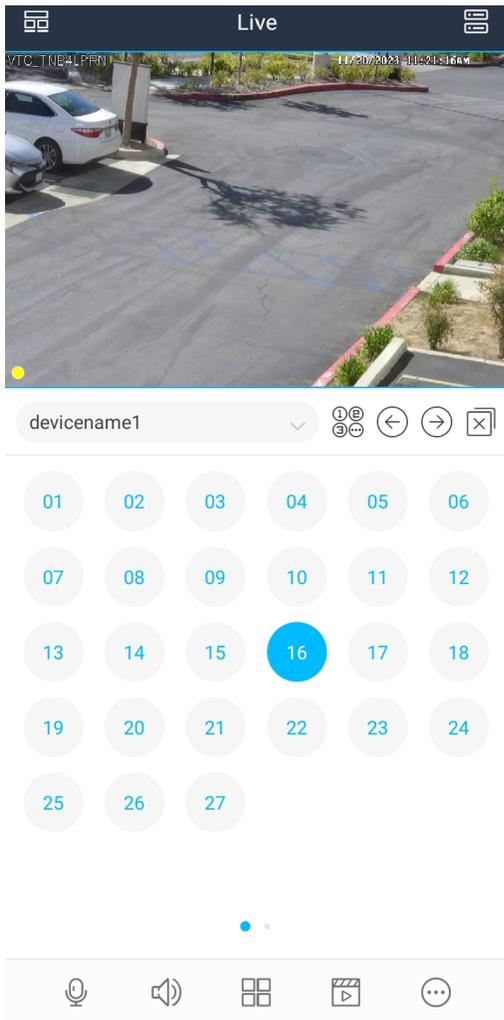
Go to your server list by tapping  on top left and select Server list



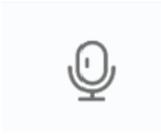
Find your Device by Name you gave it when adding to Application and tap on play icon 



Live display should appear



Bottom icons



Audio microphone to talk to a speaker if set-up on Device

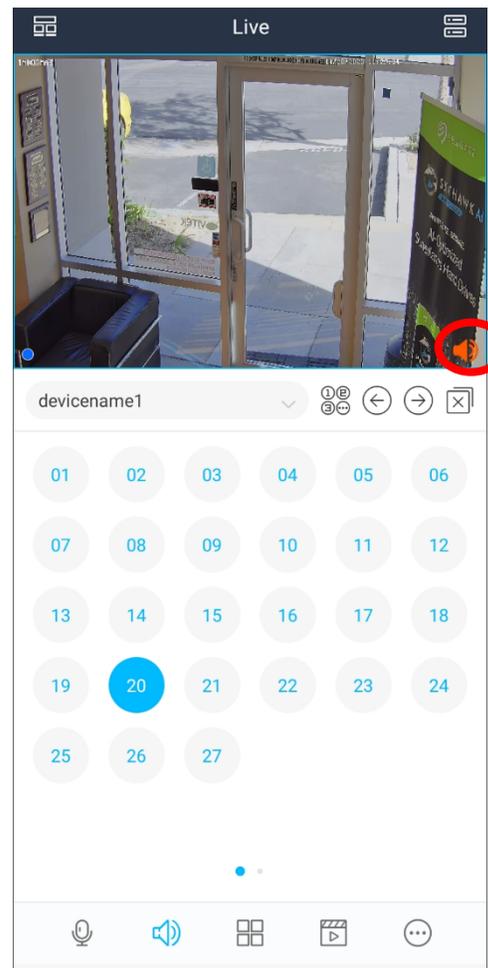
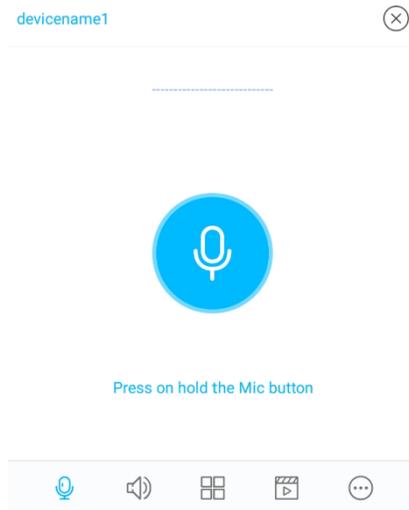
Audio system required



Speaker Icon: Select camera and enable feature to hear built in microphone on camera or external microphone on camera

Camera with Audio feature is required

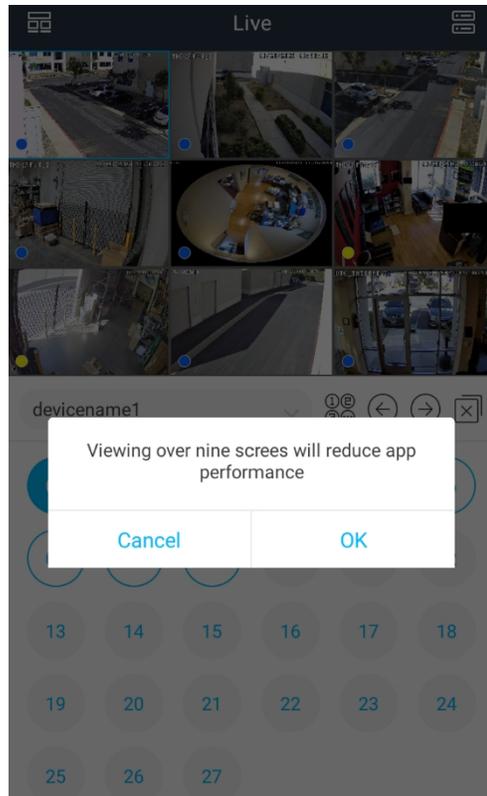
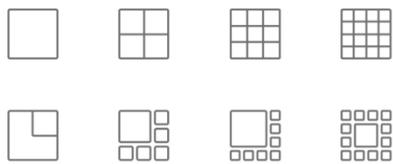
Speaker icon should appear on bottom right corner to indicate speaker is enabled





Multi-view icon

Enables viewing more than one camera.
Viewing over set amount may reduce app performance.



Playback icon

****Basic instructions****

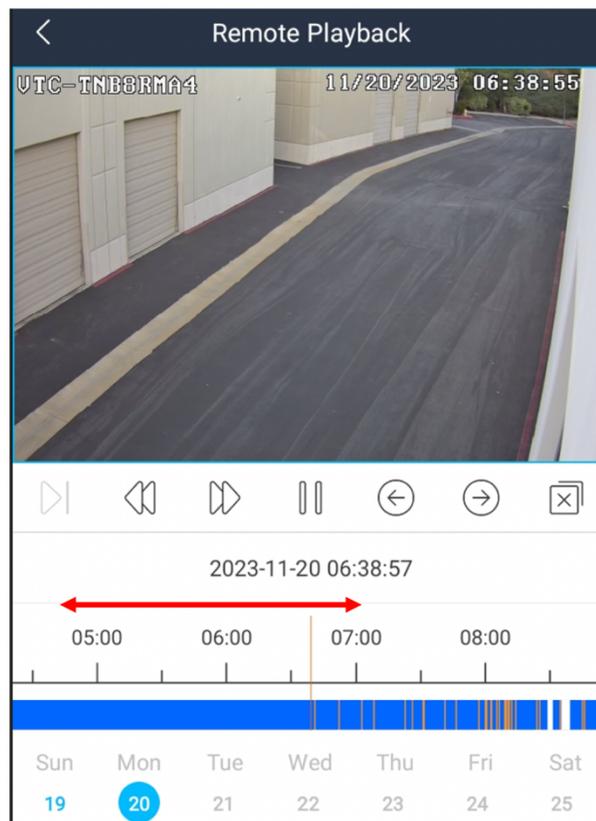
Days in blue means Data is available to view.

Press timeline bar to move

To a different hour

Press timeline bar with two fingers and move in opposite

directions to expand hour



Move timeline bar by pressing and holding down and moving left or right.

Expand timeline bar by holding with two fingers and moving in opposite directions.



MISC

****Basic instructions****

Enable Notification

Create and add Favorite

Trigger Manual Alarm that are on unit

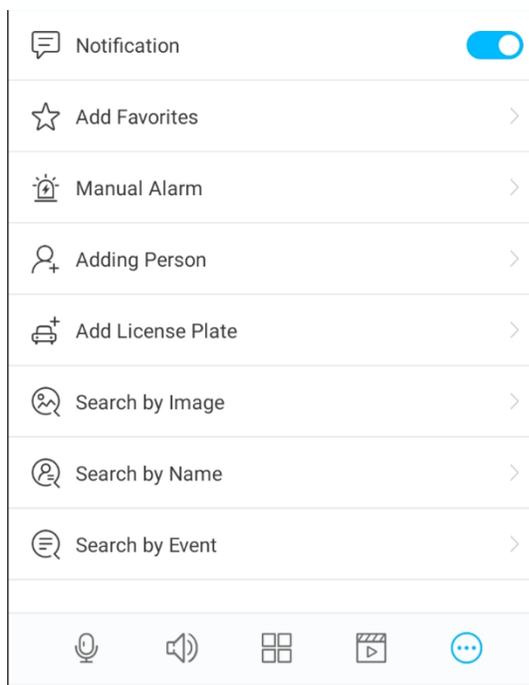
Add Person Image

Add License Plate

Search by Image

Search by Name

Search by Event



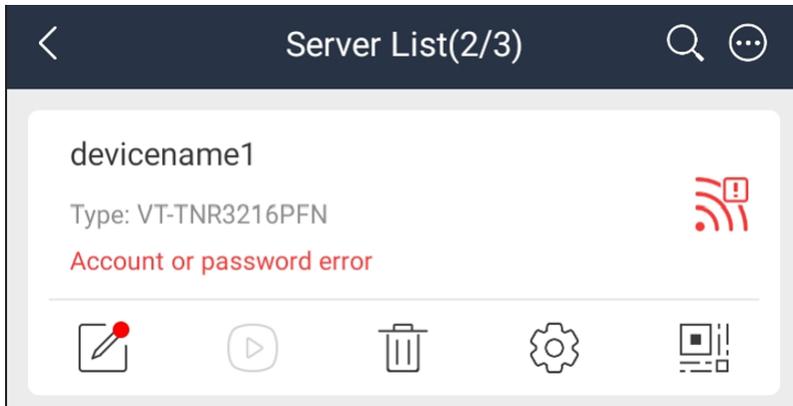
Basic Instructions

Some features require more in-depth information and will be covered in different guide.

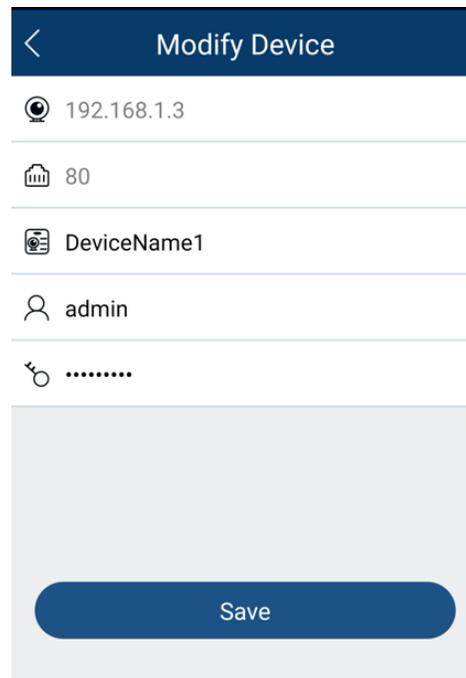
Troubleshooting:

If you receive a Login Information Error, you either entered wrong password or username.

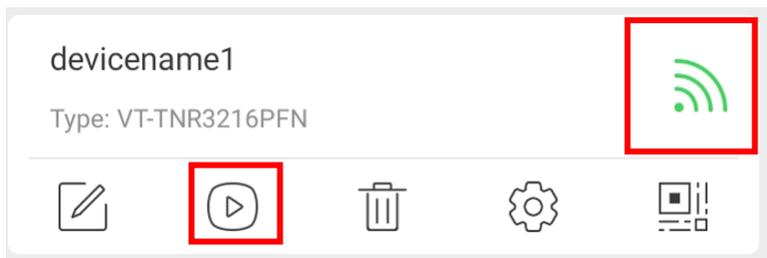
To correct information. Tap on icon to edit



Modify Information and Save



You will know it is correct because the Wi-Fi symbol will be Green and Play icon will be Available.



For further questions, please reach out to our Tech Support Team at 888-VITEK-70 or TechSupport@vitekctv.com.



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WWW.VITEKCCTV.COM

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